

# Help Desk Project (Patient Info)

---

Record ID  
{[record\_id] text}

---

---

Preferred Spoken Language  
{[language] dropdown autocomplete}

- {0} English
- {1} Spanish
- {2} Other

---

Follow-up with patient?  
{[proceedfu] dropdown}

- {0} Yes
- {1} Ineligible (inappropriate)
- {2} Refused
- {3} No referral

---

Type of Phone Number  
{[phonetype] dropdown}

- {0} Cell
- {1} Home
- {2} Work

# Help Desk Project (Demographics)

Are you Hispanic or Latino?  
 {[hispanic] dropdown}

- {0} Yes  
 {1} No

Which race(s) are you? Check all that apply  
 {[race] checkbox}

- {0} Asian  
 {1} Pacific Islander  
 {2} White  
 {3} Native Hawaiian  
 {4} Black/African American  
 {5} American Indian/Alaskan Native  
 {6} I choose not to answer this question  
 {7} Other

At any point in the past 2 years, has seasonal or migrant farm work been your or your family's main source of income?  
 {[migrant] dropdown}

- {0} Yes  
 {1} No  
 {3} I choose not to answer this question

Have you been discharged from the armed forces of the United States?  
 {[discharged] dropdown}

- {0} Yes  
 {1} No  
 {2} I choose not to answer this question

What language are you most comfortable speaking?  
 {[langprapare] dropdown}

- {0} English  
 {1} I choose not to answer this question  
 {2} Language other than English

How many family members including yourself do you currently live with?  
 {[family] text float}

\_\_\_\_\_

What is your housing situation today?  
 {[housing] dropdown}

- {0} I have housing     {1} I do not have housing (staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, or in a park)  
 {2} I choose not to answer this question

Are you worried about losing your house?  
 {[worried\_housing] dropdown}

- {0} Yes     {1} No  
 {2} I choose not to answer this question

What is the highest level of school that you have finished?  
 {[school] dropdown}

- {0} Less than a high school degree  
 {1} High school diploma or GED  
 {2} More than high school  
 {3} I choose not to answer this question

---

What is your current work situation?

{[work] dropdown}

- {1} Unemployed
- {2} Part-time work
- {3} Full-time work
- {4} Otherwise unemployed, but not seeking work (student)
- {5} Otherwise unemployed, but not seeking work (retired)
- {6} Otherwise unemployed, but not seeking work (disabled)
- {7} Otherwise unemployed, but not seeking work (unpaid, primary caregiver)
- {8} I choose not to answer this question

---

What is your main insurance?

{[insurance] dropdown}

- {1} None/ uninsured
- {2} Medicaid
- {3} CHIP Medicaid
- {4} Medicare
- {5} Other public insurance (not CHIP)
- {6} Other public insurance (CHIP)

---

In the past year have you or any family members you live with been unable to get any of the following when it is was really needed? Check all that apply

{[needs] checkbox}

- {1} Food
- {2} Clothing
- {3} Child care
- {4} Utilities
- {5} Medicine or any health care
- {6} Phone
- {7} I choose not to answer this question
- {8} Other: \_\_\_\_\_
- {9} None

---

During the past year, what was the total combined income for your household?

{[income] text float}

\_\_\_\_\_

---

Has the lack of transportation kept you from medical appointments, meetings, work, or from getting things needed for daily living?

{[transport] dropdown}

- {1} Yes from medical appointments or getting my medications
- {2} Yes from non-medical meetings, appointments, work, or from getting things I need
- {3} No
- {4} I choose not to answer

---

How often do you see or talk to people that you care about and feel close to?

{[social\_interact] dropdown}

- {1} Less than once a week
- {2} 1-2 times a week
- {3} 3-5 times a week
- {4} More than 5 times a week
- {5} I choose not to answer this question

---

Stress is when someone feels tense, nervous, and anxious or can't sleep at night because their mind is troubled. How stress are you?

{[stress] dropdown}

- {1} Not at all
- {2} A little bit
- {3} Somewhat
- {4} Quite a bit
- {5} Very much
- {6} I choose not to answer this question

---

In the past year have you spent more than 2 nights in a row in a jail, prison, detention center, or juvenile correctional facility?

{[jail] dropdown}

- {1} Yes
- {2} No
- {3} I choose not to answer this question

---

Are you a refugee?

{[refugee] dropdown}

- {0} Yes
- {1} No
- {2} I choose not to answer this question

---

Do you feel physically or emotionally safe where you currently live?

{[safe] dropdown}

- {0} Yes    {1} No  
 {2} Unsure    {3} I choose not to answer this question

---

In the past year, have you been afraid of your partner or ex-partner?

{[afraid\_partner] dropdown}

- {0} Yes    {1} No  
 {2} Unsure    {3} I have not had a partner in the past year  
 {4} I choose not to answer this question

# Help Desk Project (Referrals)

Food insecurity

{{food\_ref} checkbox}

- {1} Dept of Social Services, Durham (Food Stamps)
- {2} Bull City Bucks
- {3} More in My Basket
- {4} Meals on Wheels
- {5} Women, Infants, and Children (WIC)
- {6} Durham Public Pantries Calendar
- {7} Other:

Transportation

{{transport\_ref} checkbox}

- {1} Medicaid Van: Access or Absolute (Durham County)
- {2} LCHC Transportation Services
- {3} GoDurham Discount ID cards
- {4} GoDurham Access Paratransit
- {5} Other:

Housing

{{housing\_ref} checkbox}

- {1} DHIC
- {2} Rebuilding Together of the Triangle
- {3} The Furniture Project
- {4} Urgent Repair Program (Habitat for Humanity)
- {5} Dept of Social Services, Durham Housing (H)
- {6} Reinvestment Partners Durham Rental Guide (H)
- {7} Durham Housing Assistance (H)
- {8} About Emergency Housing (H)
- {9} Durham Rental Guide Prop Managers (H)
- {10} Other:

Educational and Professional Development

{{edu\_ref} checkbox}

- {1} Vocational Rehab Services
- {2} NC Works State Program
- {3} ELS Resource Center
- {4} Dress for Success
- {5} Durham Literacy Center
- {6} StepUp
- {7} Community college program
- {8} Other:

Youth Development

{{youth\_ref} checkbox}

- {1} Individualized Education Plan (IEP)
- {2} Head Start/NC Pre-K
- {3} YMCA
- {4} El Centro Hispano
- {5} Bull City Fit
- {6} Children's Developmental Services
- {7} East Durham Children's Initiative
- {8} Durham Parks & Rec
- {9} Durham Public Schools
- {10} Other:

Financial

{{fin\_ref} checkbox}

- {1} Legal Aid/DSS Eviction Diversion Program
- {2} Durham Financial Assistance handout (charity, city/county)
- {3} Clothing assistance (Urban Ministries)
- {4} Durham Rescue Mission
- {5} Other:

---

Access to Medical Care  
{[medical\_ref] checkbox}

- {1} NC MedAssist
- {2} Senior PharmAssist
- {3} LCHC Finance Dept, medications voucher
- {4} Medicaid information
- {5} LATCH
- {6} Dept of Social Services, Durham Medical services
- {7} Project Access
- {8} Duke Charity Care
- {9} UNC Charity Care
- {10} Healthcare marketplace
- {11} LCHC Healthcare (dental, eye)
- {12} Other:

---

Social and Emotional Health  
{[social\_ref] checkbox}

- {1} Durham Senior Life Center
- {2} LCHC Behavioral Health/counseling services
- {3} El Futuro
- {4} Carolina Outreach
- {5} Alliance Behavioral Health
- {6} Quitline
- {7} Alcoholics Anonymous
- {8} Durham Center Access Mobile Crisis Team
- {9} Hope Services
- {10} LCHC Chronic Pain Support Group
- {11} Wellness City
- {12} Other:

---

Conflict with the Criminal Justice System  
{[criminal\_ref] checkbox}

- {1} Federal Bonding Program
- {2} Criminal Justice Resource Center
- {3} Formally Incarcerated Transition (FIT) program
- {4} Re-entry programs
- {5} Other:

---

Domestic or intimate partner violence  
{[violence\_ref] checkbox}

- {1} Durham Crisis Response Center (DCRC)
- {2} LCHC Behavioral Health/Counseling services
- {3} Other:

---

Utilities  
{[utilities] checkbox}

- {1} Assurance Wireless
- {2} Department of Social Services
- {3} Other:

## Help Desk Project (Week 2)

---

Call Outcome 1

{{calloutcome1} dropdown autocomplete}

- {1} Disconnected phone line
  - {2} Wrong number
  - {3} Someone hung up on you
  - {4} Asked to be removed
  - {5} Need to reschedule
  - {6} Left VM
  - {7} Called, no option to leave VM
  - {8} Someone hung up on you
  - {9} Finished script with patient or proxy
  - {10}
  - {11}
  - {12}
- 

Call Outcome 2

{{calloutcome2} dropdown autocomplete}

{Branching logic (show if): [calloutcome1] = '1' or  
[calloutcome1] = '2' or [calloutcome1] = '3' or  
[calloutcome1] = '4' or [calloutcome1] = '5' or  
[calloutcome1] = '6' or [calloutcome1] = '7' or  
[calloutcome1] = '8'}

- {1} Disconnected phone line
  - {2} Wrong number
  - {3} Someone hung up on you
  - {4} Asked to be removed
  - {5} Need to reschedule
  - {6} Left VM
  - {7} Called, no option to leave VM
  - {8} Someone hung up on you
  - {9} Finished script with patient or proxy
  - {10}
  - {11}
  - {12}
- 

Call Outcome 3

{{calloutcome3} dropdown autocomplete}

{Branching logic (show if): [calloutcome2] = '1' or  
[calloutcome2] = '2' or [calloutcome2] = '3' or  
[calloutcome2] = '4' or [calloutcome2] = '5' or  
[calloutcome2] = '6' or [calloutcome2] = '7' or  
[calloutcome2] = '8'}

- {1} Disconnected phone line
  - {2} Wrong number
  - {3} Someone hung up on you
  - {4} Asked to be removed
  - {5} Need to reschedule
  - {6} Left VM
  - {7} Called, no option to leave VM
  - {8} Someone hung up on you
  - {9} Finished script with patient or proxy
  - {10}
  - {11}
  - {12}
- 

Length of call (minutes)

{{length2} text integer}

---

	{1} Did not attempt to make contact	{2} Attempted but did not make contact	{3} Contacted but not qualified for services	{4} In process of obtaining services, but services not started yet	{8} Services started
Dept of Social Services, Durham (Food Stamps) {[dss_fi] radio} {Branching logic (show if): [food_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bull City Bucks {[bucks] radio} {Branching logic (show if): [food_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More in My Basket {[basket] radio} {Branching logic (show if): [food_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meals on Wheels {[mow] radio} {Branching logic (show if): [food_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Women, Infants, and Children (WIC) {[wic] radio} {Branching logic (show if): [food_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Public Pantries Calendar {[pantries] radio} {Branching logic (show if): [food_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ref('1')er]	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other {[foodotherfu] radio} {Branching logic (show if): [food_ref(7)] = '1'}					



Medicaid Van: Access or Absolute (Durham County) {[medi_trans] radio} {Branching logic (show if): [transport_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Transportation Services {[lchc_trans] radio} {Branching logic (show if): [transport_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GoDurham Discount ID cards {[buspass] radio} {Branching logic (show if): [transport_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GoDurham Access Paratransit {[paratransit] radio} {Branching logic (show if): [transport_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[transport_ref_other] {[transotherfu] radio} {Branching logic (show if): [transport_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DHIC {[dhic] radio} {Branching logic (show if): [housing_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rebuilding Together of the Triangle {[rebuild] radio} {Branching logic (show if): [housing_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Furniture Project {[furniture] radio} {Branching logic (show if): [housing_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Urgent Repair Program (Habitat for Humanity) {[repair] radio} {Branching logic (show if): [housing_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dept of Social Services, Durham Housing (H) {[dss_hous] radio} {Branching logic (show if): [housing_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reinvestment Partners Durham Rental Guide (H) {[reinvest] radio} {Branching logic (show if): [housing_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Durham Housing Assistance (H) {[durm_hous] radio} {Branching logic (show if): [housing_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
About Emergency Housing (H) {[emer_hous] radio} {Branching logic (show if): [housing_ref(8)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Rental Guide Prop Managers (H) {[durm_rental] radio} {Branching logic (show if): [housing_ref(9)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[housing_ref_other] {[hous_other_fu] radio} {Branching logic (show if): [housing_ref(10)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vocational Rehab Services {[voc_rehab] radio} {Branching logic (show if): [edu_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NC Works State Program {[ncworks] radio} {Branching logic (show if): [edu_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ELS Resource Center {[els_resource] radio} {Branching logic (show if): [edu_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dress for Success {[dress_success] radio} {Branching logic (show if): [edu_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Literacy Center {[durham_lit] radio} {Branching logic (show if): [edu_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
StepUp {[steppe] radio} {Branching logic (show if): [edu_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community college program {[com_college] radio} {Branching logic (show if): [edu_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[edu_ref_other] {[edu_otherfu] radio} {Branching logic (show if): [edu_ref(8)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Individualized Education Plan (IEP) {[iep] radio} {Branching logic (show if): [youth_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Head Start/NC Pre-K {[durham_early] radio} {Branching logic (show if): [youth_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YMCA {[ymca] radio} {Branching logic (show if): [youth_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El Centro Hispano {[centro] radio} {Branching logic (show if): [youth_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bull City Fit {[bullcityfit] radio} {Branching logic (show if): [youth_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children Developmental Services {[dev_serv] radio} {Branching logic (show if): [youth_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
East Durham Children Initiative {[east_durm] radio} {Branching logic (show if): [youth_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Parks & Rec {[parksrec] radio} {Branching logic (show if): [youth_ref(8)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Public Schools {[pub_school] radio} {Branching logic (show if): [youth_ref(9)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[youth_ref_other] {[youth_otherfu] radio} {Branching logic (show if): [youth_ref(10)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal Aid/DSS Eviction Diversion Program {[la_fin] radio} {Branching logic (show if): [fin_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Financial Assistance handout (charity, city/county) {[charity_fin] radio} {Branching logic (show if): [fin_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Clothing assistance (Urban Ministries) {[clothing] radio} {Branching logic (show if): [fin_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Rescue Mission {[rescue] radio} {Branching logic (show if): [fin_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[fin_ref_other] {[fin_otherfu] radio} {Branching logic (show if): [fin_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NC MedAssist {[med_assist] radio} {Branching logic (show if): [medical_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Senior PharmAssist {[senior] radio} {Branching logic (show if): [medical_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Finance Dept, medications voucher {[lchc_fin] radio} {Branching logic (show if): [medical_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medicaid information {[medicaid] radio} {Branching logic (show if): [medical_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LATCH {[latch] radio} {Branching logic (show if): [medical_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dept of Social Services, Durham Medical services {[dss_med] radio} {Branching logic (show if): [medical_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Project Access {[proj_access] radio} {Branching logic (show if): [medical_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Duke Charity Care {[duke_char] radio} {Branching logic (show if): [medical_ref(8)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UNC Charity Care {[unc_char] radio} {Branching logic (show if): [medical_ref(9)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare marketplace {[marketplace] radio} {Branching logic (show if): [medical_ref(10)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

LCHC Healthcare (dental, eye) {[lchc_health] radio} {Branching logic (show if): [medical_ref(11)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[medical_ref_other] {[med_other] radio} {Branching logic (show if): [medical_ref(12)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Senior Life Center {[dslc] radio} {Branching logic (show if): [social_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Behavioral Health/counseling services {[bh_counseling] radio} {Branching logic (show if): [social_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El Futuro {[futuro] radio} {Branching logic (show if): [social_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Carolina Outreach {[outreach] radio} {Branching logic (show if): [social_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alliance Behavioral Health {[alliance] radio} {Branching logic (show if): [social_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quitline {[quit] radio} {Branching logic (show if): [social_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alcoholics Anonymous {[alc_anon] radio} {Branching logic (show if): [social_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Center Access Mobile Crisis Team {[mobilecrisis] radio} {Branching logic (show if): [social_ref(8)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hope Services {[hope] radio} {Branching logic (show if): [social_ref(9)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Chronic Pain Support Group {[chronicpain] radio} {Branching logic (show if): [social_ref(10)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wellness City {[wellnesscity] radio} {Branching logic (show if): [social_ref(11)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[social_ref_other] {[social_otherfu] radio} {Branching logic (show if): [social_ref(12)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Federal Bonding Program {[bond] radio} {Branching logic (show if): [criminal_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Criminal Justice Resource Center  {[crim_just] radio} {Branching logic (show if): [criminal_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Formally Incarcerated Transition (FIT) program {[fit] radio} {Branching logic (show if): [criminal_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Re-entry programs: _____ {[re_entry] radio} {Branching logic (show if): [criminal_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[criminal_ref_other] {[crim_otherfu] radio} {Branching logic (show if): [criminal_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Crisis Response Center (DCRC) {[dcrc] radio} {Branching logic (show if): [violence_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Behavioral Health/Counseling services {[bh_violence] radio} {Branching logic (show if): [violence_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[violence_ref_other] {[viol_otherfu] radio} {Branching logic (show if): [violence_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assurance Wireless {[assurance] radio} {Branching logic (show if): [utilities(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dept of Social Services, Durham Utilities Assistance {[dss_util] radio} {Branching logic (show if): [utilities(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[utilities\_ref\_other]  
{{[util\_otherfu] radio}}  
{Branching logic (show if):  
[utilities(3)] = '1'}

---

Did patient agree to four week follow-up?  
{{[consent4] yesno}}

- Yes
- No

# Help Desk Project (Week 4)

---

Call Outcome 1

{[calloutcome1\_w4] dropdown autocomplete}

- {1} Disconnected phone line
  - {2} Wrong number
  - {3} Someone hung up on you
  - {4} Asked to be removed
  - {5} Need to reschedule
  - {6} Left VM
  - {7} Called, no option to leave VM
  - {8} Someone hung up on you
  - {9} Finished script with patient or proxy
  - {10}
  - {11}
  - {12}
- 

Call Outcome 2

{[calloutcome2\_w4] dropdown autocomplete}

{Branching logic (show if): [calloutcome1\_w4] = '1'  
or [calloutcome1\_w4] = '2' or [calloutcome1\_w4] =  
'3' or [calloutcome1\_w4] = '4' or [calloutcome1\_w4] =  
'5' or [calloutcome1\_w4] = '6' or  
[calloutcome1\_w4] = '7' or [calloutcome1\_w4] = '8'}

- {1} Disconnected phone line
  - {2} Wrong number
  - {3} Someone hung up on you
  - {4} Asked to be removed
  - {5} Need to reschedule
  - {6} Left VM
  - {7} Called, no option to leave VM
  - {8} Someone hung up on you
  - {9} Finished script with patient or proxy
  - {10}
  - {11}
  - {12}
- 

Call Outcome 3

{[calloutcome3\_w4] dropdown autocomplete}

{Branching logic (show if): [calloutcome2\_w4] = '1'  
or [calloutcome2\_w4] = '2' or [calloutcome2\_w4] =  
'3' or [calloutcome2\_w4] = '4' or [calloutcome2\_w4] =  
'5' or [calloutcome2\_w4] = '6' or  
[calloutcome2\_w4] = '7' or [calloutcome2\_w4] = '8'}

- {1} Disconnected phone line
  - {2} Wrong number
  - {3} Someone hung up on you
  - {4} Asked to be removed
  - {5} Need to reschedule
  - {6} Left VM
  - {7} Called, no option to leave VM
  - {8} Someone hung up on you
  - {9} Finished script with patient or proxy
  - {10}
  - {11}
  - {12}
- 

Length of Call (minutes)

{[length4] text integer}

---



	{1} Did not attempt to make contact	{2} Attempted but did not make contact	{3} Contacted but not qualified for services	{4} In process of obtaining services, but services not started yet	{8} Services started
Dept of Social Services, Durham (Food Stamps) {[dss_fi_w4] radio} {Branching logic (show if): [food_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bull City Bucks {[bucks_w4] radio} {Branching logic (show if): [food_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More in My Basket {[basket_w4] radio} {Branching logic (show if): [food_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meals on Wheels {[mow_w4] radio} {Branching logic (show if): [food_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Women, Infants, and Children (WIC) {[wic_w4] radio} {Branching logic (show if): [food_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Public Pantries Calendar {[pantries_w4] radio} {Branching logic (show if): [food_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other {[foodotherfu_w4] radio} {Branching logic (show if): [food_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Medicaid Van: Access or Absolute (Durham County) {[medi_trans_w4] radio} {Branching logic (show if): [transport_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Transportation Services {[lchc_trans_w4] radio} {Branching logic (show if): [transport_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GoDurham Discount ID cards {[busspass_w4] radio} {Branching logic (show if): [transport_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GoDurham Access Paratransit {[paratransit_w4] radio} {Branching logic (show if): [transport_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[transport_ref_other] {[transotherfu_w4] radio} {Branching logic (show if): [transport_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DHIC {[dhic_w4] radio} {Branching logic (show if): [housing_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rebuilding Together of the Triangle {[rebuild_w4] radio} {Branching logic (show if): [housing_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Furniture Project {[furniture_w4] radio} {Branching logic (show if): [housing_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Urgent Repair Program (Habitat for Humanity) {[repair_w4] radio} {Branching logic (show if): [housing_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dept of Social Services, Durham Housing (H) {[dss_hous_w4] radio} {Branching logic (show if): [housing_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reinvestment Partners Durham Rental Guide (H) {[reinvest_w4] radio} {Branching logic (show if): [housing_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Durham Housing Assistance (H) {[durm_hous_w4] radio} {Branching logic (show if): [housing_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
About Emergency Housing (H) {[emer_hous_w4] radio} {Branching logic (show if): [housing_ref(8)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Rental Guide Prop Managers (H) {[durm_rental_w4] radio} {Branching logic (show if): [housing_ref(9)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[housing_ref_other] {[hous_other_fu_w4] radio} {Branching logic (show if): [housing_ref(10)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vocational Rehab Services {[voc_rehab_w4] radio} {Branching logic (show if): [edu_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NC Works State Program {[ncworks_w4] radio} {Branching logic (show if): [edu_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ELS Resource Center {[els_resource_w4] radio} {Branching logic (show if): [edu_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dress for Success {[dress_success_w4] radio} {Branching logic (show if): [edu_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Literacy Center {[durham_lit_w4] radio} {Branching logic (show if): [edu_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
StepUp {[steppe_w4] radio} {Branching logic (show if): [edu_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community college program {[com_college_w4] radio} {Branching logic (show if): [edu_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[edu_ref_other] {[edu_otherfu_w4] radio} {Branching logic (show if): [edu_ref(8)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Individualized Education Plan (IEP) {[iep_w4] radio} {Branching logic (show if): [youth_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Head Start/NC Pre-K {[durham_early_w4] radio} {Branching logic (show if): [youth_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YMCA {[ymca_w4] radio} {Branching logic (show if): [youth_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El Centro Hispano {[centro_w4] radio} {Branching logic (show if): [youth_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bull City Fit {[bullcityfit_w4] radio} {Branching logic (show if): [youth_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children Developmental Services {[dev_serv_w4] radio} {Branching logic (show if): [youth_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
East Durham Children Initiative {[east_durm_w4] radio} {Branching logic (show if): [youth_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Parks & Rec {[parksrec_w4] radio} {Branching logic (show if): [youth_ref(8)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Public Schools {[pub_school_w4] radio} {Branching logic (show if): [youth_ref(9)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[youth_ref_other] {[youth_otherfu_w4] radio} {Branching logic (show if): [youth_ref(10)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal Aid/DSS Eviction Diversion Program {[la_fin_w4] radio} {Branching logic (show if): [fin_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Durham Financial Assistance handout (charity, city/county) {[charity_fin_w4] radio} {Branching logic (show if): [fin_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clothing assistance (Urban Ministries) {[clothing_w4] radio} {Branching logic (show if): [fin_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Rescue Mission {[rescue_w4] radio} {Branching logic (show if): [fin_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[fin_ref_other] {[fin_otherfu_w4] radio} {Branching logic (show if): [fin_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NC MedAssist {[med_assist_w4] radio} {Branching logic (show if): [medical_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Senior PharmAssist {[senior_w4] radio} {Branching logic (show if): [medical_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Finance Dept, medications voucher {[lchc_fin_w4] radio} {Branching logic (show if): [medical_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medicaid information {[medicaid_w4] radio} {Branching logic (show if): [medical_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LATCH {[latch_w4] radio} {Branching logic (show if): [medical_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dept of Social Services, Durham Medical services {[dss_med_w4] radio} {Branching logic (show if): [medical_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Project Access {[proj_access_w4] radio} {Branching logic (show if): [medical_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Duke Charity Care {[duke_char_w4] radio} {Branching logic (show if): [medical_ref(8)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

UNC Charity Care {[unc_char_w4] radio} {Branching logic (show if): [medical_ref(9)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare marketplace {[marketplace_w4] radio} {Branching logic (show if): [medical_ref(10)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Healthcare (dental, eye) {[lchc_health_w4] radio} {Branching logic (show if): [medical_ref(11)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[medical_ref_other] {[med_other_w4] radio} {Branching logic (show if): [medical_ref(12)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Senior Life Center {[dslc_w4] radio} {Branching logic (show if): [social_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Behavioral Health/counseling services {[bh_counseling_w4] radio} {Branching logic (show if): [social_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
El Futuro {[futuro_w4] radio} {Branching logic (show if): [social_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Carolina Outreach {[outreach_w4] radio} {Branching logic (show if): [social_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alliance Behavioral Health {[alliance_w4] radio} {Branching logic (show if): [social_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quitline {[quit_w4] radio} {Branching logic (show if): [social_ref(6)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alcoholics Anonymous {[alc_anon_w4] radio} {Branching logic (show if): [social_ref(7)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Center Access Mobile Crisis Team {[mobilecrisis_w4] radio} {Branching logic (show if): [social_ref(8)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Hope Services {[hope_w4] radio} {Branching logic (show if): [social_ref(9)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Chronic Pain Support Group {[chronicpain_w4] radio} {Branching logic (show if): [social_ref(10)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wellness City {[wellnesscity_w4] radio} {Branching logic (show if): [social_ref(11)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
{[social_ref_other] {[social_otherfu_w4] radio} {Branching logic (show if): [social_ref(12)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Federal Bonding Program {[bond_w4] radio} {Branching logic (show if): [criminal_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Criminal Justice Resource Center  {[crim_just_w4] radio} {Branching logic (show if): [criminal_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Formally Incarcerated Transition (FIT) program {[fit_w4] radio} {Branching logic (show if): [criminal_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Re-entry programs: _____ {[re_entry_w4] radio} {Branching logic (show if): [criminal_ref(4)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
{[criminal_ref_other] {[crim_otherfu_w4] radio} {Branching logic (show if): [criminal_ref(5)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Durham Crisis Response Center (DCRC) {[dcrc_w4] radio} {Branching logic (show if): [violence_ref(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LCHC Behavioral Health/Counseling services {[bh_violence_w4] radio} {Branching logic (show if): [violence_ref(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[violence_ref_other] {[viol_otherfu_w4] radio} {Branching logic (show if): [violence_ref(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assurance Wireless {[assurance_w4] radio} {Branching logic (show if): [utilities(1)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dept of Social Services, Durham Utilities Assistance {[dss_util_w4] radio} {Branching logic (show if): [utilities(2)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[utilities_ref_other] {[util_otherfu_w4] radio} {Branching logic (show if): [utilities(3)] = '1'}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>